

Organization Name: Your Patient Care Facility

Fiscal Year _____

of Beds: _____

Hospital Type: _____

Coaches Baptist Leadership Group

	Baseline	Q1	Q2	Q3
People Measures				
Number of employees (#)				
Total Employee Turnover (#)				
Total Employee Turnover (%)				
Nurse Turn Over (#)				
Nurse Turn Over (%)				
Outsourcing Services (\$)				
Agency Utilization (hours)				
Vacancy Rate (%)				
Financial & Growth Measures				
PSA Market Share (%)				
Up front collections (\$)				
Inpatient				
Emergency Department (\$)				
Outpatient Services (\$)				
Admissions Volume (#)				
Inpatient (#)				
Outpatient Services (#)				
Emergency Department (#)				
Commercial Payer Mix %				
Physicians:				
# Leaving				
# Joining				
Net Patient Revenue				
Operating Margin				
Satisfaction Measures				
Employee Satisfaction				
Number of employees participating				
Overall Score				
Overall Percentile				
Recommend as a place to work Score				
Recommend as a place to work Percentile				
Physician Satisfaction				
Overall Score				
Overall Percentile				
<i>Note: Patient Satisfaction and HCAHPS Measured Separately</i>				
Quality & Safety Measures				
Average Length of Stay (#)				
Decubitus/Pressure Ulcers (#)				
Falls (#)				
Medication errors (#)				
Never events (#)				
Hospital Acquired Infections (#)				
Surgical Acquired Infections (#)				
Catheter-associated urinary tract infections (#)				
Intravascular air embolism (#)				
Left without being seen in Emergency Dept. (#)				
No shows for scheduled OP Visits/Procedures (#)				
Re-Admissions (#)				
Inpatient readmissions within 30 Days (#)				
Emergency Dept. readmissions w/in 72 Hours (#)				